

## Maquoketa Curbside Pick-up

### Frequently Asked Questions (FAQ) from the container size survey

July 21, 2020

**Will garbage and recycling pick-up be on the same day?** Yes

**When do we pick up containers?** They will be delivered to homes the week of August 10

**Is the service mandatory?** It is mandatory that residential properties from single family homes to four-plexes pay for the curbside recycling and garbage service in a bill that will also include water and sewer fees.

**Is there a recycling option/container?** Yes, every home will receive a recycling container with a yellow lid and a garbage container with a brown lid.

**Is our pick up Thursday or Friday?** Addresses on Niagara Street and east will be picked up on Thursdays and the west side of the city will be picked up on Fridays.

**Do you take the containers with you if you move?** No, they stay at the property. Each container has a serial number that is registered to the addresses the container was delivered to.

**Do I need to contact my current hauler to cancel or get a refund or will city contact the company?** The city sent letters to all the registered haulers so they would know that the news service is starting August 20 and 21. Residents need to call their current hauler to cancel their service.

**What is the cost?** \$17.40 per month using the 95-gallon garbage container and \$16.30 using the 65-gallon garbage container.

**Will the pick-up be in the a.m. or p.m.?** Pick up will be done between 7:30 am and 4:30 pm.

**Will stickers be available for purchase for additional bags?** Yes, they will be sold for \$1.25 per bag.

**Can we get a second \$95-gallon container?** Yes, but the rate would be 2x\$17.40. Buying tags for extra tags might be a better alternative when you have extra waste.